

Spam @ NCC

Jim Reid, DNS-MODA
`jim@dns-moda.org`

Introduction

- What prompted this presentation:
 - The Problem Statement
- Policy Vacuum?
- What needs to be done

The Problem Statement

- The NCC mail servers relay spam!
 - `dns-wg-chair@ripe.net`
 - `wg-chairs@ripe.net`
- NCC response is unsatisfactory
 - Stock postmaster reply: “We don’t do spam, complain to your ISP”
- Eventually get an NCC Ops person to move the list to another server with stronger anti-spam defences

Spam @ NCC

- Huge volume of spam received (and rejected) every day by NCC mail systems
 - Problem is getting worse and difficult for NCC staff to cope
- Solutions appear to be ad-hoc:
 - Some servers use SpamAssassin and blacklists, others don't
 - Seems to be a lottery which server hosts which lists/aliases

Policy Vacuum?

- Some things are relatively spam-free:
 - Subscriber-only lists: e.g. WG mailing lists
- Some are open for anyone:
 - Make things easy for new LIRs who may have slightly broken mail set-ups, no working reverse DNS, etc.
- Nothing about spam/posting policy on website

Suggested Action Items

- Ask NCC to document current practice & recommend improvements
- Get an analysis of possible outcomes:
 - Anti-spam measure *foo* will reduce spam by *X%* but may cause *bar*, which is a Bad Thing
- Input from Anti-spam WG?
- Produce and implement a best practice anti-spam policy and publish it